

Academy Closure Policy (Updated)

1. Unforeseen closures

IMMORTAL MARTIAL ARTS (IMA) may close the academy at short notice due to unforeseen circumstances (e.g., fire, flood, sickness, public health emergencies). Closure is always a last resort after all reasonable options to remain open have been considered. Compensation for missed classes may be offered and will be communicated to members within 7 days of any closure. **For prolonged closures, alternative training (e.g., online sessions or remote learning materials) may be offered at IMA's discretion and subject to availability.**

2. Scheduled breaks & notice

IMA may close for up to **4 weeks per year** to allow for deep cleaning, staff holiday, and facility improvements. Open-mat sessions for adults and/or kids **may** be offered during these periods but are **not guaranteed**. **Closure dates will be communicated in advance via our usual channels (e.g., WhatsApp groups) and, where applicable, published on our website calendar.** Membership pricing is calculated on an offering of **48 training weeks per year**; therefore, **full membership payments continue during scheduled closure weeks**, even if those weeks fall within a calendar month when the academy is closed.

3. Bank holidays

IMA reserves the right to close on bank holidays. Open-mat sessions for adults may be offered but are not guaranteed. **Children's classes** that fall on a bank holiday will be **credited with one class for that week**, which they may take at any time within the following 7 days **without the need to book**.

4. Competitions & timetable impact

Competing is an important developmental part of our programme. **Additional competition-preparation classes may be offered** to help members prepare for events; **fees and eligibility (including any "Pro Training" options) will be communicated in advance**. To support competitors, instructors/coaches may be absent on major competition dates, and **the academy/timetable may be reduced or closed** for national/international events to enable full team support. **Where applicable, dates will be announced in advance via our usual channels and may appear on the website calendar.**

5. Contact

Questions about this policy or your membership: info@immortalleeds.com.